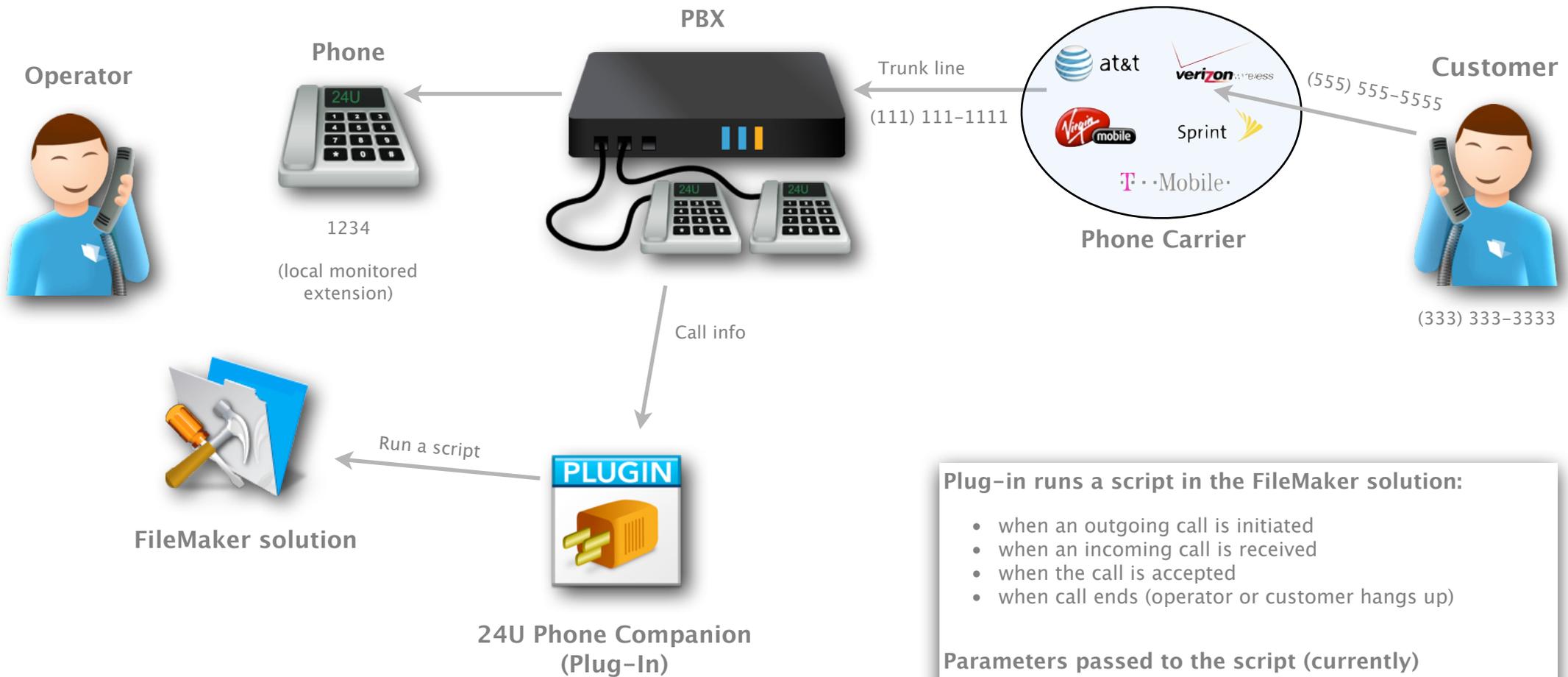


24U Phone Companion Customization Scheme



Plug-in runs a script in the FileMaker solution:

- when an outgoing call is initiated
- when an incoming call is received
- when the call is accepted
- when call ends (operator or customer hangs up)

Parameters passed to the script (currently)

- local extension ... 1234
- caller id ... (333) 333-3333

Parameters passed to the script (with the customization)

- local extension ... 1234
- caller id ... (333) 333-3333
- trunk line ... (111) 111-1111